UA92
YOUR PRE-ARRIVAL GUIDE
Congratulations on securing your place at UA92. We are delighted you will be joining us soon to start your UA92 experience.

It is normal to feel nervous when starting something new, but we are here to make sure you feel welcomed and supported as you get settled in. The well-being of our students is at the heart of all we do.

We also offer a distinctive and rewarding learning experience, where hard work is recognised, and I encourage you to make the most of every opportunity.

I wish you every success in your time at UA92 and I look forward to seeing you all on campus soon.

Warmest Regards
You’ll take part in a series of induction sessions to get you geared up for starting your course. This will cover important things like:

- Meeting your course tutors and support team
- Completing the registration process and enrolling as a student
- Setting up your email and IT accounts
- Training on Microsoft Teams and other digital learning platforms
- Find out about the support services available
- Discover ways to get involved in student life.

More information about Welcome and Induction will be sent to you soon.
YOUR ARRIVAL

It’s time to get planning your arrival! Whether you’re moving into student accommodation, travelling from outside the UK or making the daily commute to campus – it’s good to start thinking about how and when you’ll get here.

TRAVELLING TO CAMPUS

The UA92 campus is well connected to Manchester’s major train stations, international airport and motorways. For local travel, the Metrolink is an overground tram system that connects all corners of the city. Old Trafford tram stop is just a few yards from campus, and will get you to the city centre in under 10 minutes.

ARRIVING FROM ANOTHER COUNTRY

On arrival in the UK you will pass through immigration control. Make sure you have your printed visa documents in your hand luggage ready to be inspected! After immigration control, you will be able to collect your baggage and make your way to campus.

PRE-ARRIVAL CHECKLIST

- Read your UA92 Pre-Arrival guide
- Make sure you have Student Finance in place
- Make travel arrangements or plan your campus commute
- Start online registration
- Check your Welcome & Induction information
- Get your study timetable
- Open a student bank account
- Connect with our Welcome Facebook group
- Register with Inclusive Support if needed
YOUR ARRIVAL

DOCUMENTS YOU MIGHT NEED

UK National Students (including Irish citizens):
Photo ID (Please bring one of the following) Original Passport, Naturalisation Certificate, Right of Abode Certificate or Birth Certificate.

Your Student Loans Company letter (please ensure this includes your Student Support Number or SSN) and/or your Student Finance Entitlement Letter.

Scholarship and bursary students should bring a copy of their bank account details (including name and address of bank, sort code and account number).

International Students: (including EU, EEA and Swiss Citizens)
Original Passport with entry clearance visa, academic qualifications as detailed when you applied for your Confirmation of Acceptance for Studies (CAS): you can find this on your CAS under ‘documents used to obtain offer’, and proof of English language ability - e.g IELTS certificate.

DON’T FORGET TO PACK

Your laptop, tablet or other device you plan to use for your studies. Laptops are available to loan free of charge if you don’t have your own device (subject to availability and you must have completed registration). Speak to the Student Helpdesk for more information.

ON ARRIVAL CHECKLIST

Make sure you complete all the following admin tasks.

- Finish registration (you’ll need ID in order to do this)
- Collect your student ID card

International Students also need to:

- Register with the local police – look out for the sessions where you’ll be able to do this on Campus
- Open a UK bank account if you don’t already have a multinational account.
- Collect your BRP (if you applied for your visa from outside the UK) - you will receive details on how to do this.

YOU MIGHT ALSO WANT TO:

- Register to vote (UK residents can be registered at both your home and term-time addresses)
- Register with a local GP (we’re can point you in the direction of local health services and GP surgeries)
KEY DATES FOR TEACHING

The year is split into 6 blocks with short breaks in between. If you are studying on the 3 year degree programme or 1 year Certificate of Higher Education course, you will study blocks 1-4. If you are on the Accelerated degree programme you will study blocks 1-6.

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<thead>
<tr>
<th>BLOCK 1</th>
<th>BLOCK 2</th>
<th>BLOCK 3</th>
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<td>September entry - teaching starts</td>
<td>November entry - teaching starts</td>
<td>January entry - teaching starts</td>
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<tr>
<th>BLOCK 4</th>
<th>BLOCK 5*</th>
<th>BLOCK 6*</th>
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<tbody>
<tr>
<td>February entry - teaching starts</td>
<td>April entry - teaching starts</td>
<td>June entry - teaching starts</td>
</tr>
<tr>
<td>06.03.23 - 14.04.23</td>
<td>24.04.23 - 02.06.23</td>
<td>12.06.23 - 21.07.23</td>
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* ACCELERATED DEGREES ONLY

3yr Degree Summer Break
YOUR TIMETABLE

Our straightforward timetable allows you to plan life around your study.

You will either be an AM or PM student*. Either way, you will have 16 hours a week face-to-face teaching.

Wednesdays are for online, remote study or taking part in team sport. We will let you know whether you’re an AM or PM student before you arrive.

*If you are an Accelerated degree student your timetable may switch between AM and PM during your course.
TEACHING & LEARNING

DIGITAL LEARNING RESOURCES

In addition to on-campus learning, you'll be given access to Microsoft Teams; our main virtual learning environment. You can use Teams on most devices and there's a handy mobile app so you can access it on the go.

Microsoft Teams is where you will:

- Stay connected to your tutors and peers;
- Tap into other resources such as well-being and inclusive support;
- Find out about important announcements and events;
- Access shared document libraries;
- Take part in virtual learning sessions;
- Get all the latest information on social activities, societies and sports teams.

Don’t worry, if you’ve not used Microsoft Teams before, we will make sure you have full training before block one starts.

CHARACTER AND PERSONAL DEVELOPMENT

We put character and personal development at the core of your learning experience. It will empower your self-belief, unlock character-defining experiences and prepare you for success beyond UA92.

You will take on a series of industry projects, live briefs, masterclasses, and insight days from UA92 partners such as Manchester United, Microsoft, KPMG and Lancashire Cricket club. CPD will form part of your academic timetable and contribute to your yearly grade.

LEARN MORE
HEALTH, WELL-BEING & SUPPORT

STUDENT HELPDESK

Anytime you have a question or need to find something out, the Student Helpdesk is your go-to place.

Located just inside the main entrance of the campus building, it is manned by our knowledgeable and friendly Student Experience Team who will always give you a warm welcome!

Ask us about:
- Booking appointments
- IT, Library or Learning Resources
- Student ID Cards
- Sports, Clubs & Societies
- Council Tax exemption certificates
- Accommodation
- Parking and Travel
- Timetable
- Perks and student discounts
- Student finance

If you’re not on campus, but would like to speak to the Student Experience Team, you can contact:

✉️ studentexperience@ua92.ac.uk
📞 0161 507 1992

STUDENT SUPPORT

If you have a mental health condition, find it hard to adjust to student life or are struggling in general, don’t worry, you are not on your own. The Student Well-being Team is on-hand to give you support, guidance and counselling if you need it. You can arrange a confidential 1-2-1 appointment to discuss any personal matters that may be affecting your mental well-being. This includes:

- Mental health and well-being support
- Multi-faith chaplaincy
- Accessing local health and support services
- Money advice
- Safety and security advice and support
- 1-1 Counselling
- Group well-being workshops
- Sexual health advice

There’s also lots of useful well-being information and resources on Teams.

✉️ well-being@ua92.ac.uk
HEALTH, WELL-BEING & SUPPORT

INCLUSIVE SUPPORT FOR DISABLED STUDENTS

Nothing should hold you back. The Inclusive Support Team can arrange additional support for students with a specific learning difficulty, disability, or long-term health condition, so there are no barriers to your success.

They’ll work with you to:

- Develop a support plan; a document outlining the support you’ll require to help you succeed in your studies at UA92.
- Apply for Disabled Students’ Allowances (DSA); financial support to cover costs for specialist equipment, assistive software and human support such as study skills sessions and specialist mentoring.

If you haven’t previously contacted the team, we advise you to do so as soon as possible:

✉️ inclusivesupport@ua92.ac.uk

SPECTRUM LIFE: STUDENT ASSISTANCE PROGRAMME

Confidential access to:

- 24/7 counselling helpline
- Online/telephone counselling sessions
- Legal, financial and career advice
- Well-being app featuring online CBT courses, factsheets, self-help programmes, mood trackers, videos and more!

Freephone helpline: 0800 0318227
WhatsApp/Text message: 00353873690010

Download the Spectrum Life app using the QR code: Sign up using your UA92 email address and organisation code ‘ua92well’
indr well-being@ua92.ac.uk.

REGISTER WITH A GP

If you’re moving away from home we recommend that you register with a local GP close to where you will be living.

For help: ✉️ well-being@ua92.ac.uk
YOUR FINANCES

Getting to grips with your finances as soon as possible is really important. It may seem complicated but we assure you, we are here to help if you have any questions.

If you decide to study away from home, your three biggest outgoings will be tuition fees, accommodation and living costs.

TUITION FEES

All students pay a tuition fee to study at UA92. UK students can apply for a loan to cover the full cost of their course. If you haven’t already done so, you should apply to Student Finance England now. If you do not have funding in place to pay your fees, you will not be able to register at UA92. Remember, to find your course, first search for ‘Lancaster University’ and look for the courses starting with UA92. Check you are selecting the right course and study level for example BA (Hons) or CertHE.

ACCOMMODATION AND LIVING COSTS

For help with the cost of your student accommodation and/or general living costs you can apply for a Maintenance loan from Student Finance England. If you choose to live away from home, you could get up to £9,203 a year to help with the cost of living or up to £7,747 if living at home. The amount you get is means tested.

CHANGE OF COURSE

If you have already applied for Student Finance but your course has changed, make sure you login to your Student Finance online account and change the details.
YOUR FINANCES

TUITION FEES 2022/23

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<thead>
<tr>
<th>Study Option</th>
<th>Length</th>
<th>UK Fees (per year)</th>
<th>International Fees* (per year)</th>
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</thead>
<tbody>
<tr>
<td>Full-Time Undergraduate</td>
<td>3 years</td>
<td>£9,250</td>
<td>£14,466</td>
</tr>
<tr>
<td>Accelerated Undergraduate</td>
<td>2 years</td>
<td>£11,100</td>
<td>£21,699</td>
</tr>
<tr>
<td>Cert HE</td>
<td>1 year</td>
<td>£9,250</td>
<td>£14,466</td>
</tr>
</tbody>
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INTERNATIONAL STUDENTS

You will need to pay a minimum of 50% before your course begins. Please refer to your offer letter for full details.

FINANCIAL HELP

UA92 has a number of scholarships and bursaries worth up to £5,000 available to students. You should have been sent a survey regarding this, if you haven’t completed it please do so ASAP. If you haven’t received the survey please email admissions@ua92.ac.uk

OPEN A STUDENT BANK ACCOUNT

You might want to consider opening up a student bank account. There's usually lots of offers, discounts and perks that you don’t get with a regular current account, so shop around and see who has the best deals.
SPORT & PHYSICAL ACTIVITY

Sport92 has something for everyone, whether you want to play competitive sport or just get involved in some social physical activity with like-minded people.

Join one of the newly established competitive sports clubs that compete in BUCS (British Universities and Colleges Sport) leagues and get ready for your Wednesday afternoons to be taken over by sport!

We’ve got Football, Basketball, Netball, Futsal, Badminton and Indoor Cricket available. If your sport is not listed above, come and speak to us about starting a new sports club.

If competition is not your thing, you can take part in a range of sports and fitness activities throughout the year to help promote good physical and mental well-being. There’s a brand new on-campus gym opening later this year as well as organised walks and classes available too!

∧ sport@ua92.ac.uk

LEARN MORE
YOUR UA92 EXPERIENCE

Getting involved in student life is an excellent way to make friends all whilst developing key teamwork and leadership skills to help you excel. It’s definitely not ‘all work and no play’ here, and we encourage you to get involved in extracurricular activities to make the most of your time at UA92.

We’ve a wide variety of different ways that you can get involved in student life at UA92 so there’s something for everyone. We’re always on the hunt to develop new activities together so if you’re passionate about something, maybe it’s dancing, computer games or hillwalking, let us know and we’ll help you build the perfect student experience!

CAMPAIGNS

Do you have a cause you are passionate about? We celebrate diversity and empower you to raise awareness about issues which are important to our student community. Previous campaigns include Black History Month, University Mental health awareness day, LGBTQ+ History Month and World Earth Day.

Get involved by emailing studentexperience@ua92.ac.uk
YOUR UA92 EXPERIENCE

STUDENT VOICE

Have your say about how we deliver your student experience! It’s important that we work together to create an environment that is a true reflection of our values. Here are a few ways you can have your say:

Student Representatives

Become a Student Rep and speak out for the student community. You’ll take the lead on behalf of your student body and attend meetings in order to communicate their views, suggestions, issues and feedback. Find out more during Welcome Week.

Module Feedback

You will get an opportunity to submit anonymous feedback about your course at the end of each block. This feedback is really important for us to understand how your modules are going, so that we can act on any issues for next time.

Student Ambassadors

Student Ambassadors champion the UA92 brand within the student community as well as in the local community and beyond. This is a great opportunity to develop valuable skills, earn money, network with new people and enhance your employability.
USEFUL CONTACTS
Registration queries
registry@ua92.ac.uk

Student well-being and inclusive support
inclusivesupport@ua92.ac.uk

For queries once you’ve arrived
studentexperience@ua92.ac.uk

OTHER LINKS
Student Finance
www.gov.uk/apply-for-student-finance

Disabled Students’ Allowance
www.gov.uk/disabled-students-allowances-dsas

International Student Advice
https://www.ukcisa.org.uk/

Trafford Directory
www.trafforddirectory.co.uk